



NDS Control Zone Kits Frequently Asked Questions

Q. Where can I find replacement parts?

A. Call NDS Customer Service at 800-726-1994

- Solenoid (Part Number: SB-10 SOL)
- Diaphragm (Part Number: SB-10 DIA)
- Non Potable Handle (Part Number: SB-NPH)

Q. My valve will not open when the controller signals that station to come on. What is wrong?

A. Have you tried lifting the manual on switch underneath the solenoid? If the lever is lifted pointing straight up and no water comes out, than the main water supply is turned off from a master valve or an isolation valve.

Can you tell if the solenoid is receiving 24 volts AC electrical power by using an electrical meter, hearing the plunger click inside the core tube or feeling the solenoid buzz with the electricity from being energized? If there is no power from a cut wire, the electrical signal wire will need to be repaired/replaced.

Q. My valve will not turn off, even when I unplug the controller. How can I get the valve to stay off?

A. First, remove the solenoid with the water on. Be careful, as this will allow the sprinklers on that zone to run. Allow the valve to flush for a few minutes and replace the solenoid. If still no success, we recommend purchasing a new valve and removing the bonnet, spring and diaphragm from the new valve and placing it onto the existing valve body leaving it in the existing piping. This effectively rebuilds the valve.

Q. My zone valve is continually weeping water through it and will never turn off.

A. First, remove the solenoid with the water on. Be careful, as this will allow the sprinklers on that zone to run. Allow the valve to flush for a few minutes and replace the solenoid. If still no success, we recommend purchasing a new valve and removing the bonnet, spring and diaphragm from the new valve and placing it onto the existing valve body leaving it in the existing piping. This effectively rebuilds the valve.

Q. There is a small leak under the cap of the PRYF flush cap.

A. Check the washer inside the cap to ensure that it's seated properly