NDS Announces Change in Terms & Conditions Effective July 1, 2018
To Our Valued Customers

Thank you for being a loyal and valued customer of NDS. We work hard every day to earn your business by providing superior and innovative products, industry-leading service and support, and value as a trusted and knowledgeable growth partner. Each year we make significant investments in product quality, new product development, productivity programs, service, technical support and expanding the resources that create market awareness and demand to grow our business together.

During this past year we have experienced significant cost increases associated with freight and handling. In order to offset a portion of the cost increases, we are changing some of our terms and conditions effective **July 1, 2018**.

Freight Allowance: Increase on freight prepaid from $1,000.00 NET to $1250.00 NET or more. Prepaid freight levels are based on shipments to one location only. It is the responsibility of the customer to determine if his purchase order meets the minimum freight allowance required. NDS reserves the right to select the carrier and point of shipment.
Alaska and Canada Orders: Freight prepaid on orders of $2,500.00 (US$) NET or more.
Hawaii Orders: Freight prepaid on orders of $3,500.00 NET or more.

Minimum Order: Remains at $100.00 minimum order net billing.

Broken Box Charge: Increase from 15% to 25% broken box charge added for other than full box quantities. 21DI Drip Components, 25DS Dura Slope Channel and 25FC Filcoten Channel are excluded from this policy.

Our www.ndspro.net website is a great resource to answer many of your questions and as a tool to confirm these new terms changes. If you have not signed up for the website, you can contact our customer service department at customerservice@ndspro.com for easy instructions.

If you have any questions, please contact your NDS sales representative. We thank you for your business and support, and look forward to being a growth partner for your success.